



## Deductibles & Fees – Ebikes

### No-shows

Bike unavailable for repair or maintenance appointment:	€30
Bike unavailable for pickup after cancelation of the contract:	€50

### Bike theft and loss

(Not including the battery)

Bike stolen/lost when properly locked:	€100
Bike stolen/lost when not locked:	€1200

### Battery theft and loss

Battery stolen/lost (with or without bike):	€200
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### Accessory replacements

Phone case replacement:	€20
Basket replacement:	€20
Chain lock replacement:	€50
Battery key replacement:	€10
Battery charger replacement:	€25

### Unauthorized commercial use:

Bike used for commercial applications without prior authorization:	€2000
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