

Dance

Deductibles & Fees - E-Bikes

No-shows

Bike unavailable for repair or maintenance appointment: 30 €

Bike unavailable for pickup after contract cancelation: 50 €

No-show at delivery: 30 €

Bike theft and loss

Bike stolen when not locked: 1.800€
(Theft of the battery not included)

Bike stolen when properly locked: 300 €

Bike, battery and accessories if not returned after the expiration of the subscription: 2.000 €

Battery theft and loss

Battery stolen/lost (with or without bike): 200 €

Accessory theft and loss (see supplementary regulation for Comfort insurance)

Phone case: 30 €

Basket: 30 €

Lock: 50 €

Battery key: 10 €

Battery charger: 50 €

Child seat: 150 €

Allen Key (to adjust your saddle): 5 €

Collection of the vehicle in special cases (depending on expenses)

Customer drop-off at non Dance Station:	50 €
Bike pickup outside of service area:	from 80 €
Bike pickup due to late payment:	up to 200 €

Unauthorized commercial use

Bike used for commercial purposes without prior authorization:	2.000 €
Bike sublet for commercial purposes:	2.000 €

Fees for damage to the vehicle

Accident report not sent to Dance within seven days after the incident: Member bears all accident damages

Severe damage to the vehicle (case-by-case decision):	up to 1.800 €
Damage to bend carrier:	80 €
Cleaning in case of extraordinary soiling:	50 €

Other Fees

Sepa Dispute or Credit Card Chargeback:	20 €
For registration after January 10, 2023 potential security payment required:	up to 1.800 €

Comfort Insurance

Theft of bike or accessories when mounted on the bike (applies to child seat, basket, Smartphone holder and lock):	0 €
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Note: The Comfort Insurance does not cover theft of individual accessories such as battery, charger, bike lock, cell phone case, battery lock key or Allen key for saddle fixation.