

Dance

## Deductibles & Fees - Mopeds

### No-shows

Moped unavailable for repair or maintenance appointment: 30 €

Moped unavailable for pickup after contract cancelation: 50 €

No-show at delivery: 30 €

### Moped theft and loss (see supplementary regulation for Comfort insurance)

Moped stolen when not properly secured: up to 3.000 €  
(Theft of the battery included)

Moped stolen when properly secured: up to 500 €

Moped, battery and accessories if not returned after the expiration  
of the subscription: 3.000 €

### Accessory theft and loss (see supplementary regulation for Comfort insurance)

Key: 30 €

Remote (including replacement security system): 120 €

Topcase: 70 €

Top case key: 25 €

Battery standard range: 900 €

Battery extended range: 1.300 €

Smartphone holder: 30 €

Helmet: 70 €

Charger: 150 €

Vehicle registration certificate replacement:	100 €
License plate replacement:	100 €
<b>Collection of the vehicle in special cases (depending on expenses)</b>	
Customer drop-off at non Dance Station:	50 €
Moped pickup outside of service area:	from 80 €
Moped pickup due to late payment:	up to 200 €
<b>Unauthorized commercial use</b>	
Moped used for commercial purposes without prior authorization:	2.000 €
Moped sublet for commercial purposes:	2.000 €
<b>Repairs due to accidents, vandalism or vehicle damage</b>	
Accident report not sent to Dance within seven days after the incident:	Member bears all accident damages
Repair (calculation of actual repair costs):	up to 3.000 €
Moped Panel Replacement in case of severe damages without accident report:	100 €
Cleaning in case of extraordinary soiling:	50 €
Key, which is located after handing over the vehicle located under the seat/in the top case:	40 €
<b>Other Fees</b>	
Sepa Dispute or Credit Card Chargeback:	20 €
Traffic Ticket handling:	20 €
For registration after January 10, 2023 potential security payment required:	up to 3.000 €

**Comfort Insurance**

Theft moped or accessories, if mounted on the moped  
(applies to topcase, smartphone holder, helmet,  
vehicle registration certificate and license plate):

0 €

Note: The Comfort insurance does not cover loss/theft of individual accessories such as battery, key, remote control, charger and keys for the top case.