

Dance

Deductibles & Fees - Mopeds

No-shows

Moped unavailable for repair or maintenance appointment: 30 €

Moped unavailable for pickup after contract cancelation: 50 €

No-show at delivery: 30 €

Moped theft and loss (see supplementary regulation for Extra protection)

Moped stolen when not properly secured: up to 3.000 €
(Theft of the battery included)

Moped stolen when properly secured: up to 1.800 €

Moped, battery and accessories if not returned after the expiration
of the subscription: 3.000 €

Accessory theft and loss (see supplementary regulation for Extra protection)

Key: 30 €

Remote (including replacement security system): 120 €

Topcase: 70 €

Top case key: 25 €

Battery standard range: 900 €

Battery extended range: 1.300 €

Smartphone holder: 30 €

Helmet: 70 €

Charger: 150 €

Floor mat:	60 €
Vehicle registration certificate replacement:	100 €
License plate replacement:	100 €

Collection of the vehicle in special cases (depending on expenses)

Customer drop-off at non Dance Station:	50 €
Moped pickup outside of service area:	from 80 €
Moped pickup due to late payment:	up to 200 €

Unauthorized commercial use

Moped used for commercial purposes without prior authorization:	up to 2.000 €
Moped sublet for commercial purposes:	up to 2.000 €

Repairs due to accidents, vandalism or vehicle damage

Accident report not sent to Dance within seven days after the incident:	Member bears all accident damages
Repair (calculation of actual repair costs):	up to 3.000 €
Moped Panel Replacement in case of severe damages without accident report:	100 €
Cleaning in case of extraordinary soiling:	50 €
Key, which is located after handing over the vehicle located under the seat/in the top case:	40 €

Other Fees

Sepa Dispute or Credit Card Chargeback:	20 €
Traffic Ticket handling:	20 €
Shipping personal items after cancellation of the subscription: (depending on size and weight of item)	from 10 €

For registration after January 10, 2023
potential security payment required:

up to 3.000 €

Extra protection

Theft moped or accessories, if mounted on the moped
(applies to topcase, smartphone holder, helmet,
vehicle registration certificate and license plate):

0 €

Note: The Extra protection does not cover loss/theft of individual accessories such as battery, key, remote control, charger and keys for the top case. Theft and loss of the battery are excluded from the Extra protection. The Extra Protection does not cover theft or loss of personal belongings of the Customer.