

Dance

Deductibles & Fees - Mopeds

No-shows

Moped unavailable for repair, maintenance, or pick-up: 50 €

No-show at delivery: 30 €

Moped theft and loss (see supplementary regulation for Extra protection)

(including accessories)

Moped stolen when not properly secured: up to 3.000 €

Moped stolen when properly secured: up to 1.800 €

Moped, battery, and accessories if not returned after the cancellation

of the subscription: 3.000 €

Accessory theft and loss (see supplementary regulation for Extra protection)

Key: 30 €

Remote (including replacement security system): 120 €

Topcase: 70 €

Topcase key: 25 €

Battery standard range: 900 €

Battery extended range: 1.300 €

Phone holder: 30 €

Helmet: 70 €

Charger: 150 €

Floor mat: 60 €

Vehicle registration certificate replacement: 100 €

License plate replacement: 100 €

Collection of the vehicle in special cases (depending on expenses)

Customer drop-off at non Dance Station: 100 €

Moped pick-up, repair, or drop-off outside of service area: from 80 €

Moped pick-up due to late payment: up to 200 €

Unauthorized commercial use

Moped used or sublet for commercial purposes without prior authorization: up to 2.000 €

Repairs due to accidents, vandalism, or vehicle damage

Accident report not sent to Dance within seven days after the incident: Member covers costs occurred

Repair (calculation of actual repair costs, including vandalism): up to 3.000 €

Cleaning in case of extraordinary soiling: 50 €

Removal of stickers (effort-based): from 30 €

Key locked under the seat/in the topcase: 40 €

Battery broken due to prolonged inactivity in the moped

Standard range battery: up to 900 €

Extended range battery: up to 1.300 €

Other Fees

SEPA Chargeback or Credit Card Dispute: 20 €

Traffic ticket handling: 20 €

Towing charges: Member covers costs occurred

Vehicle recovery in cases of improper parking, abandonment, or failure to follow usage guidelines: 200 €

Shipping personal items after cancellation of the subscription (depending on size and weight of item): from 10 €

Standard protection

Stolen Moped: up to 3.000 €

Extra protection

Stolen Moped: 0 €

Mounted accessories when Moped stolen (topcase, Phone holder, floor mat, license plate): 0 €

Note: Standard and Extra protection do not cover loss/theft of individual accessories such as battery, key, remote, charger, helmet, vehicle registration document and topcase key. Extra Protection provides coverage for repair costs incurred as a result of vandalism. Theft and loss of the battery are excluded from the protection. Standard and Extra protection do not cover theft or loss of the customer's personal belongings.